

General terms and conditions „Ferienwohnungen Zur Wally“

Management and guests must execute a contract for an apartment rental defining terms as well as all amenities and services which will be binding on both parties. This is to guarantee satisfaction to all parties. (Conflicting conditions of the guest do not apply).

1. Finalizing the rental agreement contract

Agreements regarding all amenities and services, agreed to by both parties, will be done by rental agreement when dates are confirmed. Guests are required to confirm online and/or by email.

2. Prices and terms of payment

The rental agreement payments include VAT, service charge and all taxes, but not the visitor's tax which will be charged separately. A minimum of 25 % of the total price can be required at the time of the booking. The balance must be paid in cash or by credit card on the day of arrival.

3. Cancellation / Booking changes

a) Any modification and / or cancellation of a reservation must be done in writing by post or email. No changes or cancellations will be accepted by phone. In the event of cancellation the following fees apply:

90 + days from rental commencement = 25 % of the rental price

30 - 89 days from rental commencement = 50% of the rental price

1 - 29 days from rental commencement or no show = 80 % of the rental price

There are no cancellation fees if a subletting is possible. We always recommend taking out travel cancellation insurance.

b) If a guest rebooks at least 90 days from original date (if the rebooking is possible), no fee will be applied. Rate at that time will apply to said booking. In less than 90 days is already duly noted above.

4. Checking In / Checking Out

Check in is at 3 pm, no exceptions and no later than 8 pm. Guests must advise management should they need to arrive after 8 pm, so that getting the keys can be facilitated. Check out is no later than 10 am. Guest may be charged a full day should they leave late. Should an apartment not be acceptable or overbooking should occur due to unforeseen circumstances then every effort will be made to resolve the issue for the guest's satisfaction. Guests are always responsible for any additional expenses they occur. If there is any problem with the accommodation the management must be notified immediately for an instant resolve.

5. Apartment conditions, Valuables, Amenities

Guests will receive a clean and tiny apartment with amenities for their comfort but belong to the „Ferienwohnungen Zur Wally“. The rental includes the utilities such as water, electricity and heating. The „Ferienwohnungen Zur Wally“ asks that you be conservative in their usage and minimize all waste. Any problem must be reported to management immediately. Guests are personally responsible for any damages and all inventory both communal and private, for example broken dishes, damaged to floors and/or furniture. There will be an extra cleaning charge should the apartment be left dirty or not in the condition it was received. Valuables such as jewelry and money can be protected by the apartment safe. Management is never responsible in the event of loss or theft and this includes all personal property. There is a charge for lost keys to be determined by management. Dangerous and / or illegal goods are not allowed in the apartment or in the premises. Anything illegal is prohibited. Only persons on the apartment contract may stay / reside in their apartment. Any breach of this contract / agreement can mean termination of your stay. Subletting or transferal to a third party is not permitted and will cause immediate termination. Guests will honor all German laws, all rules and regulations at the „Ferienwohnungen Zur Wally“ both on the property and in the apartment.

6. Pets

All pets must be approved in advance and noted in the booking, at the time it is made. There is a pet fee per animal and per night. Not providing advance notification prior to arrival may cause immediate termination of the guest's booking. Guests are fully responsible for their pets including any damage both in their apartment and anywhere on the property. Pets must not be a nuisance to other guests.

7. Rental deposit

Management may request an upfront deposit up to but not more than € 500,-.

8. Termination by management

Management retains the right to terminate in advance or while the guests are present should the guests be culpable for any damage to the integrity of the „Ferienwohnungen Zur Wally“ and its staff. This applies to all agreements between said parties. This includes for breach of contracts, house rules and regulation cancellation policies also take precedent. Any violation may cause immediate termination of tenancy and all monies will be forfeited.

9. Legal venue

All parties agree and any and all legal disputes, contract issues or court claims will be handled and adjudicated in Garmisch-Partenkirchen only.

10. Final determinations



Should any provisions, general terms and conditions for rental determination be invalid, all the other terms shall remain in force. Anything deemed invalid shall be with correct terminology that is as close to the original as possible. Any and all changes must be done in writing.