

## **Contract or cancellation conditions Camping and Apartment Dreiländereck:**

### **1. Conclusion:**

- a.** The guest and the accommodation company (Camping Dreiländereck - Ingrid Sailer, Apartment Dreiländereck - Gerhard & Ingrid Sailer) are contractual partners.
- b.** The accommodation contract comes about through the acceptance of a written or oral reservation / order of the guest. It can be agreed that the guest has to pay a down payment. The hotelier is also free to demand the entire agreed price as an advance payment.

### **2. Beginning and end of accommodation:**

- a.** Start: The guest has the right to move into the rooms no later than 16:00 on the agreed day.
- b.** End: On the day of departure, the guest has to vacate the rented rooms by 10:00 at the latest.
- c.** If a guest does not show up by 18:00 on the agreed arrival day and no later arrival time has been agreed, the hotelier has the right to withdraw from the contract. If the guest has made a deposit, the room will be reserved until 12:00 the next day.

### **3. Obligations of the guest:**

- a.** At the latest at the termination of the accommodation contract, the agreed fee is to be paid, unless the contract contains deviating regulations. This also includes verbal agreements made during the accommodation. There are no foreign currencies accepted. Only cash or bank transfer is accepted.
- b.** For the damage caused by the guest the general rules of the right to damages apply.

### **4. Rights of the accommodation provider:**

- a.** If the guest does not vacate his room by 12:00, the hotelier is entitled to charge the room price for one more day.
- b.** In the event of a refusal by the guest to pay the fee, the accommodation provider has the right to retain the goods in order to secure his claim.
- c.** To ensure the agreed remuneration, the entrepreneur also has a legal lien on the objects brought in by the guest.

### **5. Cancellation of the contract and early departure:**

- a.** Up to 3 months before the agreed date of arrival of the guest, the contract can be canceled by both contracting parties free of charge. There will be a processing fee of € 25, - deducted.
- b.** The contract can be unilaterally terminated by both parties up to 1 month before the agreed date of arrival at the latest, whereby in this case a cancellation fee in the amount of the room rate for 3 days is to be paid.
- c.** If a guest does not show up by 18:00 on the agreed arrival day and no later arrival time has been agreed, the hotelier has the right to withdraw from the contract. If the guest has made a deposit, the room will be reserved until 12:00 the next day
- d.** Also in case of early departure of the guest, the cancellation policy stipulates that the full agreed price may be requested.

Up to 3 months	3 months to 1 month	1 month to 1 week	In the last week
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No cancellation	fee 3 days	70%	90%
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**6. Termination of accommodation:** In addition to the ordinary termination due to the expiry of a fixed-term contract, the accommodation provider has the possibility of termination with immediate effect in the following circumstances:

- a. If the guest makes a significant disadvantageous use of the premises.
- b. If the guest makes by his reckless, offensive or otherwise grossly indecent behavior, the cohabitation with the other roommates unreasonable.
- c. If the guest is guilty of property, morality or physical security against the hotelier and his people or a person residing in the accommodation establishment, for a punishable offense.
- d. If the guest fails to pay the bill presented to him upon request of a reasonable legal deadline.

